Aging and Disability Services Division

Caseload Statistics for

June 2021

This document contains Caseload Statistics for several Aging and Disability Services Division (ADSD) programs. (Note: Not all programs collect this information, therefore not all of ADSDs programs are listed below.) Footnotes are included at the bottom of any program's statistics where clients have been waiting over 90 days for services. Please contact Dawn Lyons at 702-486-3545 if you have any questions.

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COMMUNITY SERVICE OPTIONS PROGRAM FOR THE ELDERLY (COPE) June-21 Change FY21 May-21 Jun-21 from Prior Total **Average** Month **CLIENTS REFERRED** 10 26 160.0% Referred 206 17 < = 45 Days (%) 80% 85% 86% 6% > 45 Days (%) 20% 15% 14% -23% 12 Dropped 6 -100.0% 138 0 **CLIENTS WAITING** Screened 2 7 250.0% 107 9 Pending 6 -14.3% 37 3 < = 90 Days (%) 89% 69% -22.2% 80% > 90 Days (%) 11% 31% 177.5% 20% **Total Clients Waiting** 9 13 44.4% 12 110 149 Maximum Days on Waitlist 114 3.6% 62 65 68 Average days waiting 4.8% CLIENTS APPROVED **Approved** 4 2 -50.0% 31 3 Average Wait time till approved 67 67 0.0% 61 CASELOAD **Total Budgeted Caseload** 118 120 1.7% 115 **Total Current Caseload** -1.2% 81 80 85 **LEAVERS Total # of Closed Cases** 2 3 50.0% 40 3

^{*}As of 8/1/2021: Of those waiting for services, five have become active; eight have closed and three are waiting over 90 days.

HOME AND COMMUNITY BASED WAIVER (HCBW) - FRAIL ELDERLY June-21					
June	May-21	Jun-21	Change from Prior	FY2	1 YTD
	Way-Zi	Juli-21	Month	Total	Average
CLIENTS REFERRED					
Referred	331	361	9.1%	3907	326
CLIENTS WAITING		•			
Nursing Facility	16	12	-25.0%		22
Highest Level of Care (LOC)	19	19	0.0%		25
Significant Change in Support System	17	13	-23.5%		38
Transitioning from another Waiver	5	3	-40.0%		7
Terminal Illness	7	4	-42.9%		9
Least Minimal Essential Personal Care	268	230	-14.2%		335
Total Clients Waiting	332	281	-15.4%		437
Screened	46	68	47.8%		130
Pending	286	213	-25.5%		307
< = 90 Days (%)	58%	63%	9.0%		51%
< = 90 Days (%) > 90 Days (%)	42%	37%	-12.4%		49%
Maximum Days on Waitlist	370	400	8.1%		509
·	370	400	0.176		509
TIME UNTIL PLACEMENT	00	1 05	00.00/	200	00
Total Persons Placed This Month	69	85	23.2%	822	69
Placement - Nursing Facility					
Persons Placed This Month	5	4	-20.0%	49	4
Minimum Days Until Placement	99	103	4.0%		0
Average Days Until Placement	128	161	25.8%		165
Maximum Days Until Placement	175	271	54.9%		261
Placement - Highest Level of Care (LOC)					
Persons Placed This Month	5	1	-80.0%	37	3
Minimum Days Until Placement	72	108	50.0%		110
Average Days Until Placement	110	108	-1.8%		148
Maximum Days Until Placement	162	108	-33.3%		194
Placement - Significant Change in Support System					
Persons Placed This Month	6	5	-16.7%	73	6
Minimum Days Until Placement	99	32	-67.7%		98
Average Days Until Placement	158	91	-42.4%		157
Maximum Days Until Placement	368	149	-59.5%		245
Placement - Transitioning from another Waiver					
Persons Placed This Month	2	1	-50.0%	21	2
Minimum Days Until Placement	79	78	-1.3%		109
Average Days Until Placement	139	78	-43.9%		136
Maximum Days Until Placement	198	78	-60.6%		170
Placement - Terminal Illness					
Persons Placed This Month	2	1	-50.0%	12	1
Minimum Days Until Placement	57	100	75.4%		55
Average Days Until Placement	75	100	33.3%		71
Maximum Days Until Placement	93	100	7.5%		86

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Placement - Least Minimal Essential Personal Care					
Persons Placed This Month	49	73	49.0%	628	52
Minimum Days Until Placement	39	43	10.3%		75
Average Days Until Placement	119	123	3.4%		186
Maximum Days Until Placement	329	274	-16.7%		442
CASELOAD					
Total Budgeted Caseload	2,853	2,874	0.7%		2755
Total Current Caseload	2,535	2,561	1.0%		2445
Unduplicated Count Year-to-Date	3,152	3,177	0.8%		2794
LEAVERS					
Total # of Closed Cases	20	47	135.0%	487	41
(Top 4 Closure Reasons, %)					
Death	80%	62%	-22.9%		71.0%
NH Placement	5%	15%	197.9%		11.0%
Hospitalized	5%	6%	27.7%		2.0%
Non-Cooperation	0%	0%	0.0%		1.0%

^{*}As of 8/1/2021: Of those waiting for services, 109 have become active; 44 have closed and 51 are waiting over 90 days.

HOME AND COMMUNITY BASED WAIVER (HCBW) - PHYSICALLY DISABLED June-21					
- Julian	May-21	y-21 Jun-21	Change from Prior	FY2	1 YTD
	Way-21	Juli-21	Month	Total	Average
REFERRALS					
Total Referrals	110	127	15.5%	1,391	116
WAITLIST					
Nursing Facility	0	1	100.0%		5
Severe Functional Disability / TBI	6	5	-16.7%		13
Minor Priority Status	20	14	-30.0%		36
Non-Priority Status	80	65	-18.8%		99
Total	106	85	-19.8%		154
Screened	10	11	10.0%		27
Pending	96	74	-22.9%		126
<= 90 Days (%)	43%	44%	0.3%		34%
> 90 Days (%)	57%	57%	-0.2%		66%
Maximum Days on Waitlist	610	640	4.9%		878
TIME UNTIL PLACEMENT					
Total Persons Placed This Month	28	18	-35.7%	217	18
Placement - Nursing Facility					
Persons Placed This Month	0	0	0.0%	12	1
Minimum Days until Placement	0	0	0.0%		103
Average Days until Placement	0	0	0.0%		127
Maximum Days until Placement	0	0	0.0%		153
Placement - Severe Functional Disability / TBI					
Persons Placed This Month	3	0	-100.0%	19	2
Minimum Days until Placement	99	0	-100.0%		89
Average Days until Placement	117	0	-100.0%		127
Maximum Days until Placement	142	0	-100.0%		167
Placement - Limited Risk					
Persons Placed This Month	5	7	40.0%	48	4
Minimum Days until Placement	110	118	7.3%		154
Average Days until Placement	142	164	15.5%		214
Maximum Days until Placement	191	231	20.9%		352
Placement - Non-Priority Status					
Persons Placed This Month	20	11	-45.0%	138	12
Minimum Days until Placement	76	92	21.1%		187
Average Days until Placement	146	141	-3.4%		260
Maximum Days until Placement	298	209	-29.9%		375
CASELOAD					
Total Budgeted Caseload	1,215	1,228	1.1%		1,155
Total Cases/Recipients	1,068	1,073	0.5%		1,014
Unduplicated Count Year-to-Date	1,121	1,144	2.1%		1,014

LEAVERS					
Total # of Closed Cases	4	7	75.0%	91	8
(Top 4 Closure Reasons, %)					
1 Death	25%	57%	128.4%		47%
2 NH Placement	25%	14%	-42.8%		13%
3 Moved out of State	33%	17%	-49.8%		21%
4 Recipient request	0%	0%	0.0%		4%

^{*}As of 8/1/2021: Of those waiting for services, 36 have become active; 11 have closed and 19 are waiting over 90 days.

HOMEMAKER June-21 Change FY21 YTD May-21 Jun-21 from Prior Total **Average Month CLIENTS REFERRED** -64.3% Referred 14 5 248 21 < = 45 Days (%) 93.0% 100.0% 7.5% 97% > 45 Days (%) 7.0% 0.0% -100.0% 3% 12 Dropped 2 -100.0% 147 0 **CLIENTS WAITING** Screened 7 1 -85.7% 160 13 Pending 0.0% 50 4 83% < = 90 Days (%) 93% 63% -32.7% > 90 Days (%) 7% 38% 425.2% 17% **Total Clients Waiting** 14 8 -42.9% 18 98 128 134 Maximum Days on Waitlist 30.6% 66 20.7% 57 Average days waiting YTD 55 CLIENTS APPROVED **Approved** 4 8 100.0% 126 11 Average Wait time till approved 55 51 -7.3% 60 **CASELOAD Total Budgeted Caseload** 320 321 0.3% 320 **Total Current Caseload** 320 316 -1.3% 336 **LEAVERS** Total # of Closed Cases 9 22.2% 98 11

*As of 7/1/2021: CBC is no longer taking referrals for the homemaker program, all new referrals are being forwarded to the Planning, Advocacy and Community (PAC) Unit providers. As of October 1st all current CBC Homemaker recipients will be transitioned to PAC Community Partners.

PERSONAL ASSISTANCE SERVICES (PAS) June-21 Change FY21 YTD May-21 Jun-21 from Prior Total **Average** Month **CLIENTS REFERRED** 50.0% Referred 6 88 < = 45 Days (%) 83% 100% 20.5% 89% > 45 Days (%) 17% 0% -100.0% 11% Dropped 3 -66.7% 53 4 **CLIENTS WAITING** Screened 2 2 0.0% 58 5 Pending 3 -66.7% 29 2 100% 100% 0.0% < = 90 Days (%) 66% > 90 Days (%) 0% 0% 0.0% 34% **Total Clients Waiting** 5 -40.0% 7 Maximum Days on Waitlist 83 80 178 -3.6% Average Days Waiting 68 56 -17.6% 91 **CLIENTS APPROVED Approved** 3 4 33.3% 37 3 Average Wait time till approved 82 83 1.2% 73 CASELOAD **Total Budgeted Caseload** 136 135 -0.7% 135 **Total Current Caseload** 1.0% 108 105 106 **LEAVERS** Total # Closed Cases 2 3 50.0% 24 2

^{*}As of 8/1/2021: Of those waiting for services, two have become active; one has closed and none are waiting over 90 days.

AUTISM TREATMENT ASSISTANCE						
June	-21	1	Change	FV2	1 YTD	
	May-21	Jun-21	from Prior Month	Total	Average	
APPLICATIONS			WIGHTH			
Total New Applications Received	71	43	-39.4%	686	57	
WAITLIST		. •				
Total Unduplicated People Waiting	277	267	-3.6%		231	
Referral - no plan type assigned	64	46	-28.1%		54	
Dropped - no plan type assigned	10	12	20.0%		11	
ATAP-Comprehensive	8	12	50.0%		4	
ATAP-Insurance Assistance In-Network	46	62	34.8%		39	
ATAP-Insurance Assistance Out-of-Network	4	6	50.0%		2	
ATAP-Service Coordination	0	0	0.0%		0	
ATAP-Social Skills	0	1	0.0%		0	
ATAP-Targeted Basic - Supv & RBT	0	0	0.0%		0	
ATAP-Targeted Extensive	0	0	0.0%		1	
ATAP-Therapeutic	0	0	0.0%		0	
Medicaid FFS	127	110	-13.4%		106	
Medicaid MCO	18	18	0.0%		13	
Average Days on Waitlist	151	167	10.6%		152	
CASELOAD			101070			
People Placed This Month	18	9	-50.0%	176	15	
Average Days Waiting of People Newly Served	86	493	473.3%	170	123	
Total Budgeted Caseload	933	938	0.5%		908	
Total Active Cases	870	870	0.0%		897	
ATAP-Comprehensive	55	56	1.8%		54	
ATAP-Insurance Assistance In-Network	411	405	-1.5%		398	
ATAP-Insurance Assistance Out-of-Network	37	36	-2.7%		43	
ATAP-Service Coordination	6	5	-16.7%		7	
ATAP-Social Skills	11	11	0.0%		13	
ATAP-Targeted Basic - Supv & RBT	11	11	0.0%		9	
ATAP-Targeted Extensive	27	26	-3.7%		44	
ATAP-Therapeutic	1	1	0.0%		2	
ATAP-Transition Plan	1	1	0.0%		1	
Medicaid FFS	300	310	3.3%		314	
Medicaid MCO	10	8	-20.0%		12	
Age 18 Months to 5 Years	32%	32%	-1.1%		28%	
Age 6 years to 8 Years	24%	24%	-1.4%		25%	
Age 9 years to 10 Years	13%	14%	1.7%		14%	
Age 11 years to 18 Years	30%	31%	1.5%		32%	
Average Monthly Co-Payment	\$168.99	\$164.77	-2.5%		\$167.13	
% of Cases with No Co-Payment	79%	79%	0.3%		79%	
LEAVERS						
Total # of Closed Cases (inc in Active)	9	7	-22.2%	226	19	
Average Monthly Cost of Closed Cases	\$472.00	\$1,293.67	174.1%		\$513.20	
Children Dropped w/o rec'ing serv's (inc in Wait)	38	56	47.4%	415	35	
James of Proposition and Control (mo in Mail)						

[†]Children with Managed Care Organization (MCO) coverage were taken off the waitlist to be tracked separately. 114/136 children Dropped due to MCO coverage (84%)

*Wait Days - Application date to service start date based on each person with 3 unique Statuses or Application Date minus Start date = Days Waiting

*Status Definitions

Referral - Clients in this status have completed and returned the ATAP Application and Proof of Diagnosis; 60 days is allowed in this status to process the case and move client to Pending

Pending - Clients in this status have been processed and on the Waitlist, waiting for services

In Process - Clients in this status have been given a slot for services, but have not yet began to utilize any services. A client may stay in this status for up to 30 days or until they begin utilizing their services.

INDEPENDENT LIVING June-21 Change FY21 YTD from Prior May-21 Jun-21 Total **Average** Month **APPLICATIONS** Total New Applications Received & Processed 16 -6.3% 143 15 12 WAITLIST **Total Persons on Waitlist** 119 93 -21.8% 124 <= 90 Days (%) 24.4% 34.4% 41.2% 24% > 90 Days (%) 75.6% 65.6% -13.3% 76% Maximum Days on Waitlist 240 272 13.3% 363 TIME UNTIL PLACEMENT Persons Placed This Month 3 38 1166.7% 123 10 Average Days until Placement 249 308 23.7% 165 Maximum Days until Placement 418 -11.2% 253 371 TIME UNTIL COMPLETION -5.3% Average Days until Completion 476 410 451 596 Maximum Days until Completion 649 8.9% 770 CASELOAD **Total Active Cases** 94 121 28.7% 83 **LEAVERS Average Cost of Closed Cases** \$7,860.07 \$8,310.83 5.7% \$7,135.00 **Total # of Closed Cases** 15 11 -26.7% 123 10 (Top 4 Closure Reasons, %) 1 Goals Met 100.0% 81.8% -18.2% 68% 2 Withdrawn 0.0% 0.0% 0.0% 17% 3 Died 0% 9.1% 100.0% 5% 4 Other & Moved 0% 9.1% 100.0% 10%

*As of 6/30/2021: The data for the period has 93 people waiting for direct services funding, 61 of the cases waiting are over 90 days with the oldest at 272 days. Only 38 cases were made active, Placed this Month, the majority to align with the years funding. The program continues to identify and prioritize consumers with service needs related to prevention of placement OR transition from a care facility. We anticipate the waiting list to continue to rise. The waitlist will likely continue to grow unless additional resources for the end services can be increased. The programs Performance Indicators have exceeded targets established with 88% of all consumer goals being met in Quarter 4 of SFY2021 (YTD average 89%).

DISABILITY RX					
	June-21				
		L 04	Change	FY2	1 YTD
	May-21	Jun-21	from Prior Month	Total	Average
TOTAL APPLICATIONS RECEIVED	4	2	-50.0%	20	2
Approved	3	1	-66.7%	17	1
In Progress	0	1		2	0
Denied	1	0	0.0%	1	0
Eligible for Medicaid	0	0	0.0%	0	0
Income Too High	0	0	0.0%	0	0
Incomplete Data	0	0	0.0%	0	0
Need Medicare Part-D Plan	0	0	0.0%	0	0
Non-Contracted PDP or MAPD	0	0	0.0%	0	0
Non-Premium PDP or MAPD	1	0	-100.0%	1	0
Out of State Plan	0	0	0.0%	0	0
Qualifies for 100% Fed Subsidy	0	0	0.0%	0	0
Residency	0	0	0.0%	0	0
All Other Reasons ¹	0	0	0.0%	0	0
WAITLIST					
Total Persons on Waitlist	0	0	0.0%	0	0
Maximum Days Until Enrollment ²	3	0	0.0%		1
CASELOAD					
Total Cases ³	51	47	-7.8%	709	59
LEAVERS ⁴					
Total # of Closed Cases	0	3		33	3
(Closure Reasons)					
Deceased	0	0	0.0%	0	0
Did Not Re-Certify Eligibility	0	0	0.0%	11	1
Eligible for Medicaid	0	0	0.0%	0	0
Income Too High	0	0	0.0%	0	0
Member Initiated	0	0	0.0%	0	0
Need Medicare Part-D Plan	0	0	0.0%	2	0
Non-Contracted PDP or MAPD	0	0	0.0%	4	0
Non-Premium PDP or MAPD	0	2	100.0%	11	1
Out of State Plan	0	0	0.0%	0	0
Qualifies for 100% Fed Subsidy	0	1	100.0%	4	0
Residency	0	0	0.0%	1	0
All Other Reasons ¹	0	0	0.0%	0	0

NOTES:

- 1. All Other reasons include: Annual Eligibility Request of Additional Info; Requested, Incomplete Data and Unable to Verify Income
- 2. Days until enrollment includes processing, eligibility verification, and time on wait list, if any.
- 3. Total Cases is the amount of eligible members on the program. Duplicated members are counted in the annual totals.
- 4. Leavers are active members who have been termed from the program.

SENIOR RX June-21 Change FY21 YTD from Prior May-21 Jun-21 Total **Average Month** TOTAL APPLICATIONS RECEIVED 37.5% 61.1% **Approved** In Progress 0.0% **Denied** -50.0% Eligible for Medicaid 0.0% 100.0% Income Too High Incomplete Data -100.0% Need Medicare Part-D Plan 0.0% Non-Contracted PDP or MAPD 100.0% Non-Premium PDP or MAPD -100.0% Out of State Plan 0.0% Qualifies for 100% Fed Subsidy 0.0% Residency -100.0% All Other Reasons¹ 0.0% WAITLIST Total Persons on Waitlist 0.0% Maximum Days Until Enrollment² -22.2% CASELOAD Total Cases³ 0.5% 7,774 LEAVERS⁴ Total # of Closed Cases 76.9% Deceased 700.0% Did Not Re-Certify Eligibility 300.0% Eligible for Medicaid 0.0% **General Noncooperation** 0.0% Income Too High 0.0% Member Initiated 0.0% Need Medicare Part-D Plan 0.0% Non-Contracted PDP or MAPD 200.0% Non-Premium PDP or MAPD -33.3% Out of State Plan 100.0% Qualifies for 100% Fed Subsidy -100.0% Residency 0.0% All Other Reasons¹ -100.0%

NOTES:

- 1. All Other reasons include: Annual Eligibility Request of Additional Info; Requested, Incomplete Data and Unable to Verify Income
- 2. Days until enrollment includes processing, eligibility verification, and time on wait list, if any.
- 3. Total Cases is the amount of eligible members on the program. Duplicated members are counted in the annual totals.
- 4. Leavers are active members who have been termed from the program.

NEVADA EARLY INTERVENTION SERVICES								
June-21								
	May-21 Jun-21	M 04	M 04		lum 24	Change from Prior	FY2	I YTD
		-21 Jun-21	way-zi Jun-zi	Month	Total	Average		
CHILDREN REFERRED								
Referred	683	779	14.1%	7991	666			
CHILDREN WAITING for ONE or MORE SERVICES								
Total Children Waiting*	12	13	8.3%	178	15			
Number of Services	23	19	-17.4%	260	22			
CASELOAD								
Total Budgeted Caseload	3565	3556	-0.3%		3500			
Total Current Caseload	3323	3407	2.5%		3302			
LEAVERS								
Total # of Closed Cases	238	248	4.2%	3179	265			

8/5/21: Referrals and caseload are in the process of recovery following the significant declines that occurred due to the moratorium's related to COVID-19. Of the 19 delayed services identified in June, 12 have since been initiated, and three (3) have been declined. It can be noted that the number of services waiting may be inflated due to untimely data entry occurring past the date of data generation for reporting. Currently, the early intervention services system is experiencing a provider shortage which may impact the ability to provide services in a timely manner.

DEVELOPMENTAL SERVICES June-21 Change FY21 YTD May-21 from Prior Jun-21 Total **Average** Month **APPLICATIONS** -23.6% 728 **Total Applications Received** 89 68 61 89 -23.6% 58 1st Time 68 Application Type 122 Applied in last 90 days 157 160 1.9% Applied 91-120 days ago 17 14 -17.6% 9 27 23 Applied > 121 days ago 19 42.1% **Total Applications Processed** 59 60 1.7% 663 55 42 37 -11.9% 36 **Approved** Denied 10 15 50.0% 11 (Top 4 Denial Reasons) 1 Lacks Intellectual Disability Diagnosis 8 14 75.0% 9 2 Lacks Related Conditions Diagnosis 2 1 -50.0% 2 **Processing Time** Average # of Days 67 69 3.8% 69 Timely Processing (# of Days) **Approved** 42 37 -11.9% 36 50.0% **Denied** 10 15 11 Withdrawn 7 8 14.3% 8 PENDING APPLICATIONS Total Persons in Pending Status 193 201 4.1% 154 TIME UNTIL PLACEMENT Total Persons Placed this Month 42 37 -11.9% 435 36 **CASELOAD Total Cases** 7,375 7,379 0.1% 7,387 7,379 0.1% 7,387 7,375 **Total Recipients Average Recipients per Case** 1.00 1.00 0.0% **LEAVERS** Total # of Closed Cases 39 29 -25.6% 407 34 (Top 4 Closure Reasons, %) 1 Moved Out of State 15 11 -26.7% 32% 2 Lost Contact/Person no longer wants 17 11 -35.3% 49% 3 Deceased 6 6 0.0% 14% 4 No Longer Eligible/Other 1 1 0.0% 5%

HOME AND COMMUNITY BASED WAIVER FOR PERSONS WITH INTELLECTUAL DISABILITIES

June-21

	May-21	May-21 Jun-21	Change from Prior	FY2	1 YTD
	IWAY-21		Month	Total	Average
WAITLIST - Statewide	292	313	7.2%		
Unduplicated % Receiving Supports	30	31	3.3%		
# Receiving Residential Supports	28	30	7.1%		
# Receiving JDT Supports	11	10	-9.1%		
<= 90 Days	62	65	4.8%		30%
> 90 Days	229	248	8.3%		70%
Average Days On the Waitlist	229	242	5.7%		
Maximum Days on Waitlist	765	795	3.9%	795	654
Priority Level					
Level 1 - Institutionalized Residents			0.0%		
Level 2 - Institutionalization Imminent			0.0%		
Level 3 - Eligible for Waiver Services	292	313	7.2%		222
Count of Waiver Waitlist on Medicaid	248	266	7.3%		
% of Waiver Waitlist on Medicaid	84.9%	85.0%	0.1%		
AVAILABLE FEDERAL SLOTS (1)	211	207	-1.9%		202
Less Pending Approvals (By DWSS & DHCFP)	168	143	-14.9%		115
ADDITIONS					
Combined Statewide	20	18	-10.0%	169	
Average Days until Placement	135	120	-11.1%		146
Maximum Days until Placement	618	489	-20.9%	1,303	
Priority Level 1	1		-100.0%	4	
Average Days until Placement	22		-100.0%		24
Maximum Days until Placement				139	
Priority Level 2	10	8	-20.0%	74	
Average Days until Placement	120	71	-40.8%		99
Maximum Days until Placement	460	116	-74.8%	574	
Priority Level 3	9	10	11.1%	91	
Average Days until Placement	164	159	-3.0%		205
Maximum Days until Placement	618	489	-20.9%	1,303	
CASELOAD					
Total Waiver Cases/Recipients	2,589	2,602	0.5%		2,553
% Utilization to Total DS Caseload	35.1%	35.3%	0.4%		34.6%

LEAVERS					
Total # of Closed Cases	19	17	-10.5%	124	10
(Top 6 Closure Reasons, %)					
Ineligible		2	100.0%	19	15.3%
Institutionalization	2	2	0.0%	16	12.9%
No longer wants service	5	9	100.0%	27	21.8%
Moved Out of State	6	3	-50.0%	29	23.4%
No longer meets LOC for ICF/IDD			0.0%		0.0%
Deceased	2		-100.0%	21	16.9%
Other	4	1	-75.0%	12	9.7%